

MCOM 1002

M.Com. DEGREE EXAMINATION,
DECEMBER 2015/JANUARY 2016.

First Year — Non-Semester

Commerce

MANAGEMENT CONCEPTS AND
ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 100 marks

SECTION A — (5 × 8 = 40 marks)

Answer any FIVE questions.

1. Explain the Nature of Management.
2. What are the different levels of Management?
Explain its functions.
3. What is meant by Delegation of Authority?
Explain the merits and problems of it.
4. What is Organisational Design? Describe the Mechanistic Vs Adoptive structures.
5. What is meant by Personality? Discuss the various types of Personality.

6. What are the different approaches in Leadership?
7. What is an Organisational Culture? What are its characteristics?
8. What are the different phases of BPR?

SECTION B — (5 × 12 = 60 marks)

Answer any FIVE questions.

9. What is meant by Planning? Describe the Planning Process.
10. What is Decision Making? Discuss the types of Decision Making.
11. What is meant by Organisation Structure? Discuss the factors which are influencing the Organisation Structure.
12. What is Stress? What are the different causes of Stress?
13. Define Power. Why is power so important in Organization? What are the various bases of Power?
14. What is Bench Marking? Discuss the steps in Bench Marking.